



## 2017 – 2018 Quick Facts

*Students who visit the Writing Center are 10% more likely to pass their course than peers in the same course.*

### Visits to the Writing Center

	Consultations	Use of Resources	Cellar Use	Total Visits
Daytona	2722	2229	1622	6573
Deland	562	460		1022
Deltona	328	168		496
Flagler	256	227		483
New Smyrna	251	43		294
ATC	31	0		31
<b>Totals</b>	<b>4199</b>	<b>3127</b>	<b>1622</b>	<b>8948</b>

### Students

Number of Unique DSC Students or Alumni who Visited	2499
Number of Unique UCF Students who Visited*	22
<b>Total # of Unique Students who Visited</b>	<b>2521</b>

*\*Students who transfer to UCF may use the writing center as DSC Alum, so this number may be inaccurate*

### Workshops

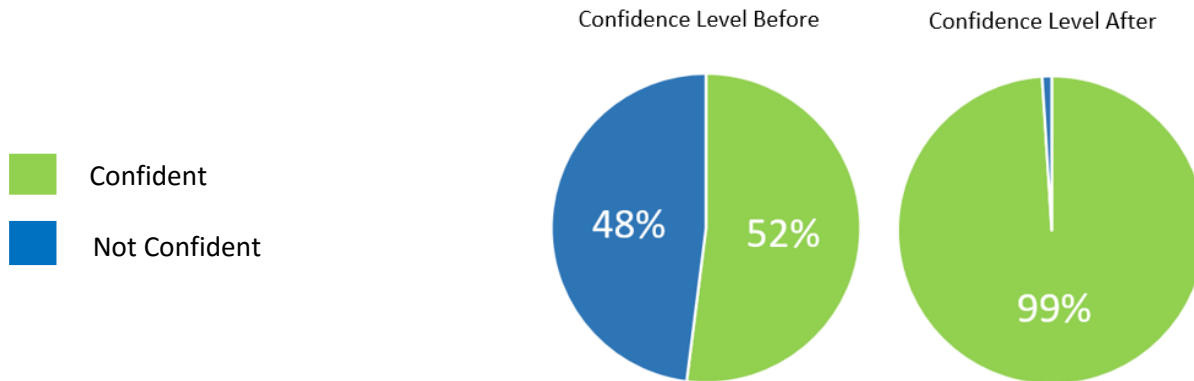
Number of Unique Students who attended a Workshop	587
Number of Workshops (excluding the GKT Series)	41

### Supplemental Instruction

Number of Writing Fellows Offering SI as in-class Support	7
Number of Unique Students Served	177
<b>Number of Hours Logged (Class time x student roster)</b>	<b>10,249</b>

## Student Satisfaction Survey Data

One of the main benefits of coming to the Writing Center is gaining a better understanding of the assignment, the process, and forming an executable plan to get things done well and on time. We ask students how confident they are in their ability to complete their assignment before and after the consultation. 99% of students walk away feeling confident.



And, the Writing Center helps students build confidence and become better writers at an almost 5-star service experience level!

Students rated their interaction with their tutor a **4.86/5.0** stars



Students rated their overall experience in the Writing Center a **4.87/5.0** stars



In fact, 96% of students who visit the Writing Center report being *extremely likely or very likely* to return. The other 4% report being *somewhat likely*.

### Student Responses to “What would you like us to know before you leave today?”

- Thank you very much. I am so grateful for your help!! This place rocks!! Everyone SO nice and helpful!
- The writing center is great
- Everyone is very nice and friendly.
- Love it here.
- This is an awesome resource for students (DELTONA)
- The writing centers really helps the learning process of writing and layout! They are wonderful!
- I feel more comfortable and confident now - thank You! I'm ready to debate! :)
- If it wasn't for Writing Center, I would have less confidence in my work and receive lower grades on papers.
- the WC is a vital tool to my success. They assisted me with english 1101, 1102 and now speech
- That you guys are awesome and you've never let me down and never will
- I really learn alot about writing my papers when I come here from grammar to in-text citations
- Though I am leaving DSC this semester, I love the dynamic in the writing center. The writing center @DSC encourages me to use the WC services @UCF. Thanks a bunch. :-)
- I AM PLEASED THAT MY BRAIN IS ABLE TO BE UNDERSTOOD HERE.
- I am grateful for the Writing Center, because everyone in the department is very kind and helpful! :)