Overview:
Officers will be provided with specialized behavioral health training on high-risk conditions public safety personnel may be faced with during a crisis situation involving a mentally ill subject. Events involving barricaded subjects or hostage takers often need special strategies to resolve. These events are challenging and have the potential to pose great danger to the public and public safety personnel at times if not dealt with appropriately. Such challenges include individuals suffering from suicidality and attempts to recognize bipolar disorder, schizophrenia, major depressive disorder, intervention and prevention. An overview of personality disorders, traits and characteristics that law enforcement personnel commonly encounter will also be covered.

Instructor: Dr. Robert J. Cipriano Jr.
Dr. Robert J. Cipriano Jr. is a Florida Licensed Clinical Psychologist and is Board Certified in Police and Public Safety Psychology.

Dr. Cipriano has been working in the behavioral health field for 22 years. He has been licensed as a psychologist for 13 years and has worked within the correctional, law enforcement, juvenile justice and state & community mental health arenas. He has trained numerous public safety professionals within the domains of trauma and violence.

For more than a decade, Dr. Cipriano worked for the Miami-Dade Police Department as a police psychologist, and brings with him a background in crisis negotiations, police psychology and behavioral health for public safety and military personnel.

Topics to include:
- Types of Negotiating Incidents
- Priorities within Negotiations
- 14 Communication Techniques and Listening Strategies
- Rule of Reciprocity
- Perceptual Contrast Principle
- Foot in the Door Technique
- Door in the Face Technique
- Pluralistic Ignorance
- Uncertainty Principle
- Werther Effect
- Scarcity Principle
- Stockholm Syndrome and London Syndrome

The proposed training tools are not to replace the specific department’s techniques and tactical training but to be a supplemental aid in dealing with this specialized population at the public safety personnel’s discretion.