

Student Employment Job Description

Student Employment Office Only	
\$10.00 per hour	

Department Only

Department: IT Field Technicians

Campus: New Smyrna

Funding:

• FWS ⊠

• IWS 🖂

o Cost Center: 4401000

o Cost Center Manager: Eric Urff

Hours Per Week: 20

Days Needed: Monday \boxtimes Tuesday \boxtimes Wednesday \boxtimes Thursday \boxtimes Friday \boxtimes

Saturday □ Sunday □

Times Needed: 8am - 5pm Mon - Fri (Flexible)

Supervisor: Amanda Bolton

Method of Contact:

• Call: 386-423-6316

Email: Amanda.Bolton@daytonastate.eduIn person: Building # SC-2 Room # 111

Required Documents:

•	Cover Letter	
•	Resume	\boxtimes
•	References	\boxtimes

Job Title: IT Field Tech Work Study

Purpose of Job: Assist Field Tech Mgrs. with maintaining and installing computing equipment and perform related office duties.

Duties/Responsibilities: 1. Trouble-shoot/repair computers, printers, monitors and related computer operating systems. 2. Interact with DSC's administrators, faculty and staff to assure prompt delivery of services and respond to needs under supervisors guidance. 3. Commute to different locations within the main campus and to College's branch campuses (for: removal, replacement/setup/configuration, and/or storage of computer/software) as needed. 4. Assist Managers with other duties relevant to the position as needed. 5. Report, as needed, to supervisor any Information Technology related issues that may arise.

Job Qualifications: 1. Pursuant of a degree in any Computer Technology field. 2. Advanced knowledge of computers, latest desktop software, operating systems, web browser software, and hardware. Some networking experience is helpful. 3. Have basic computer skills with knowledge of taking components out of computer, and troubleshooting/diagnosing the troubled part. 4. Must be able to communicate well with students and staff. 5. Must have the ability to understand oral and written instructions without hesitence. 6. Ability to lift 50+ pounds when required.