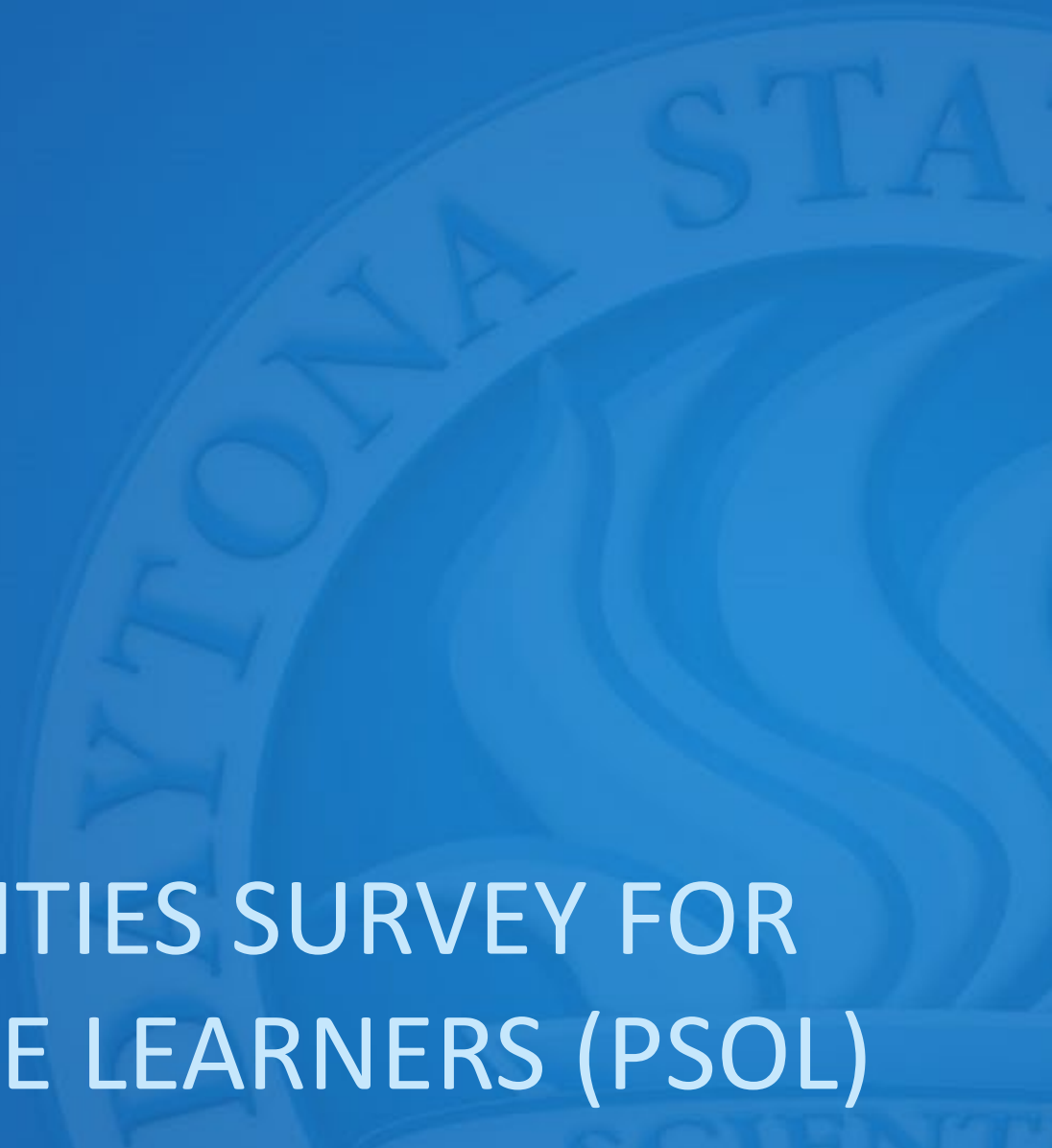




PRIORITIES SURVEY FOR ONLINE LEARNERS (PSOL)

2025

Prepared by the Office of Institutional Research

Purpose and Background



The PSOL is an instrument designed by Noel-Levitz to measure students' priorities and their level of satisfaction with the institution's performance related to those priorities



Measures students' perceptions of five broad areas:

- Academic Services
- Enrollment Services
- Institutional Perceptions
- Instructional Services
- Student Services



Administered to students enrolled in Online Baccalaureate programs during the 2025 Fall term

Results

Strengths & Challenges

Strengths*

- ☐ This institution has a good reputation.
- ☐ Tuition paid is a worthwhile investment.
- ☐ Student assignments are clearly defined in the syllabus.
- ☐ Adequate online library resources are provided.
- ☐ Faculty are responsive to student needs.
- ☐ This institution responds quickly when I request information.

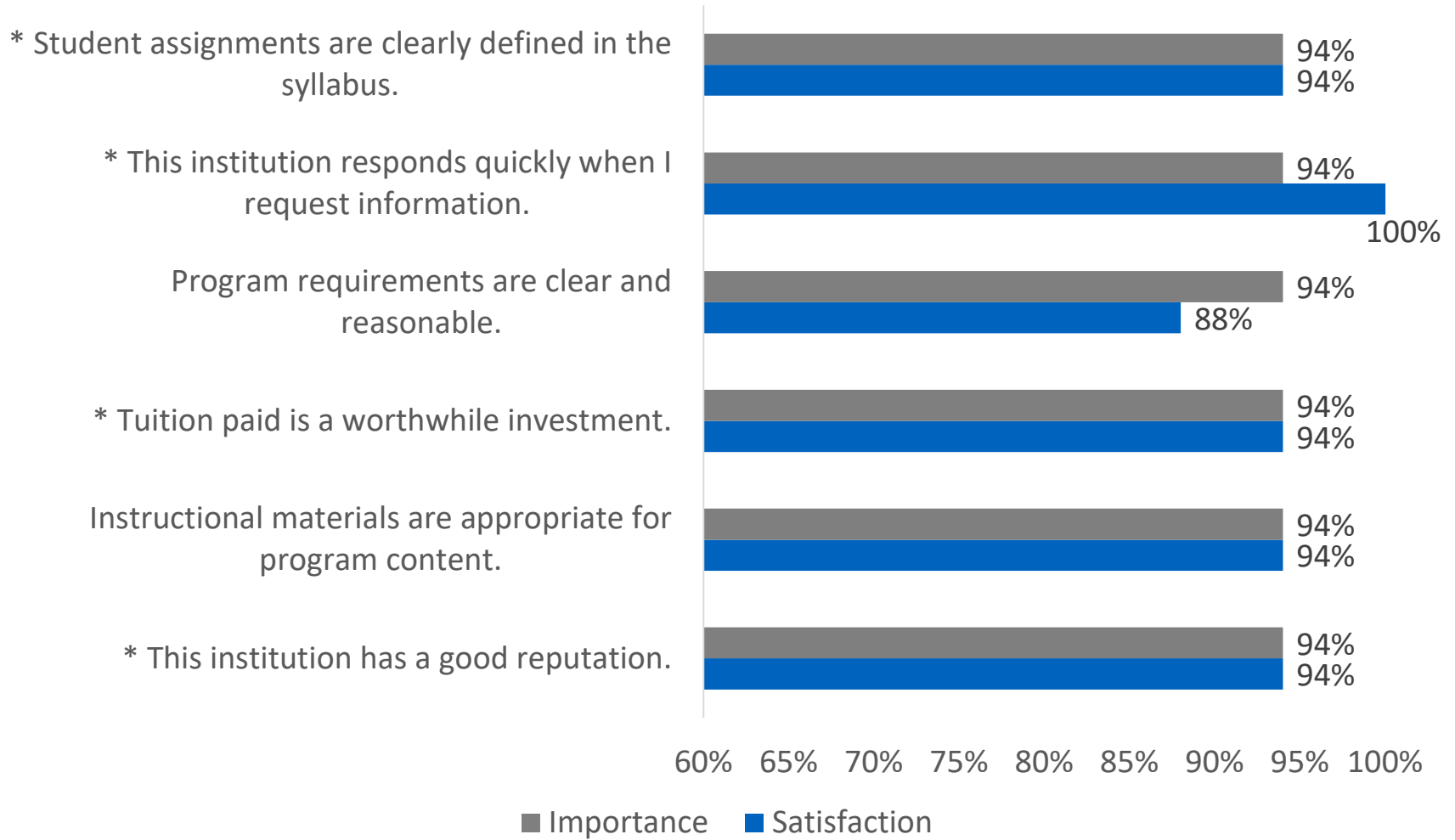
Challenges^

- ☐ The frequency of student and instructor interactions is adequate.
- ☐ The quality of online instruction is excellent.
- ☐ The classroom and lab facilities support my ability to learn.
- ☐ Adequate financial aid is available.
- ☐ Faculty provide timely feedback about student progress.
- ☐ Instructors of online courses provide a variety of activities to help me adequately understand subject matter.

* High importance and high satisfaction

^ High importance and low satisfaction and/or large performance gap

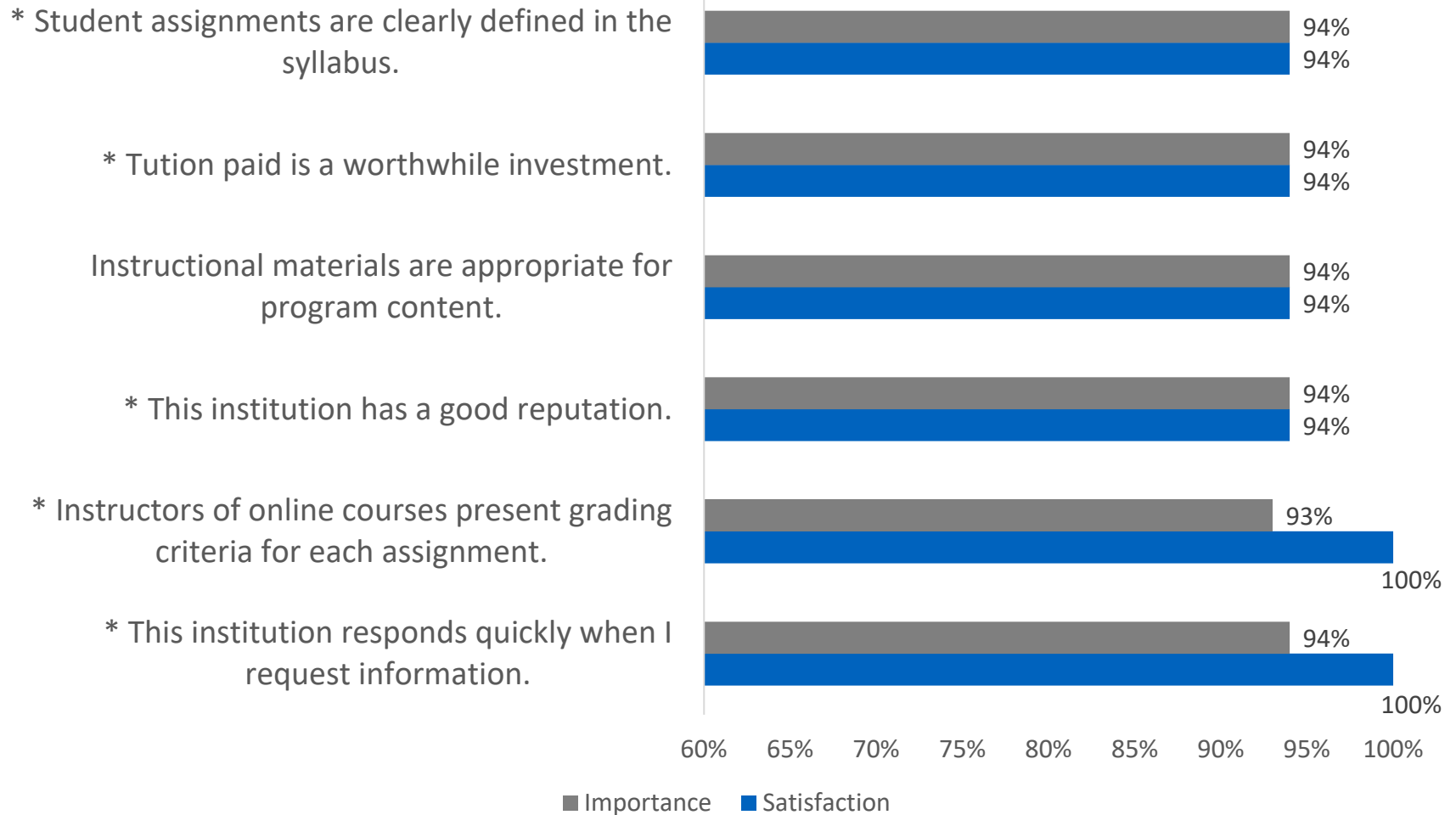
Top 6: Importance



* Strength - High importance and high satisfaction

^ Challenge - High importance and low satisfaction and/or large performance gap

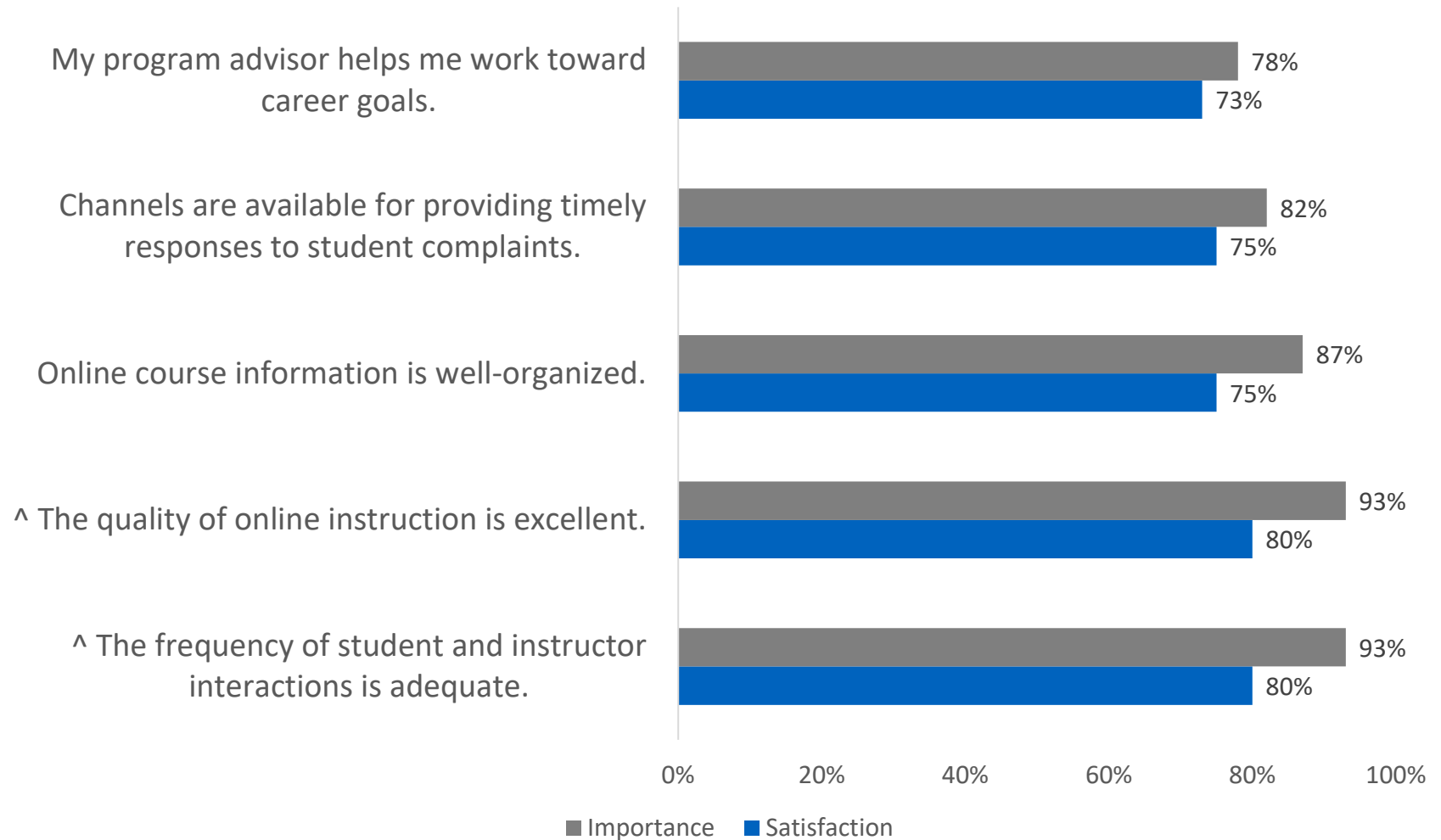
Top 6: Satisfaction



* Strength - High importance and high satisfaction

^ Challenge - High importance and low satisfaction and/or large performance gap

Top 5: Largest Performance Gaps



* Strength - High importance and high satisfaction

^ Challenge - High importance and low satisfaction and/or large performance gap

Student Experience

Student Experience Summary

Q: So far, how has your college experience met your expectations?



59% report their experience at DSC as **better, quite a bit or much better** than expected

Q: Rate your overall satisfaction with your experience at DSC thus far.



79% rate their overall satisfaction so far as **satisfied or very satisfied**

Q: All in all, if you had to do it all over, would you enroll at DSC again?



73% report they would **probably or definitely** enroll at DSC again

Top 5 Factors to Enrollment

