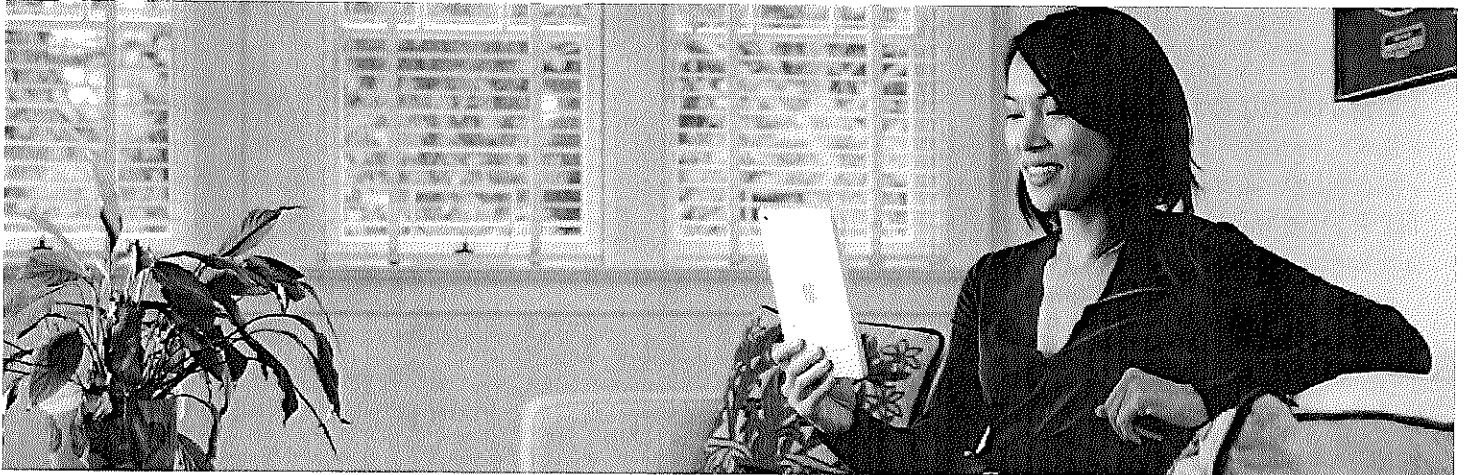
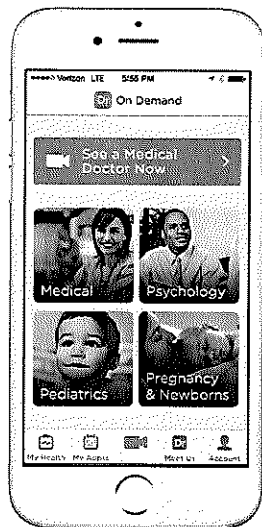


Video Visit with a Doctor from the Comfort of Home



www.doctorondemand.com/fhcp

Text **"FHCP"** to **68398** or download the app from the App Store on your smartphone or tablet today!



- 1 Tap "Sign Up"
- 2 When asked for your health insurance, select **"Florida Health Care Plan"** from the list.
- 3 Enter the information from your FHCP insurance card on the next screen

Affordable

Visits with a medical doctor are \$10*, and visits with a psychologist are \$30*

** Please check your schedule of benefits to see if a deductible applies. If so, medical visits are \$40, and psychologist visits are \$50 for 25 minutes and \$95 for 50 minutes, until the deductible is met.*

Convenient

Stay in bed and get rid of your cold, flu or other common medical issues

Fast & Easy

Connect with a physician within 90 seconds. Book an appointment with a psychologist.

Great Doctors

Board-certified and licensed in Florida.

Treat Nearly Everything

Nearly any non-emergency medical issue or emotional health issue such as anxiety and depression.

Get a Prescription

Quick and paperless prescription fulfillment to your pharmacy*.

**No controlled drugs prescribed*

Pharmacy Selection

When prompted to select your pharmacy, click on the “Search Near Me” button. Florida Health Care pharmacies will appear as the white bird logo.



What is the Cost?

After selecting Florida Health Care Plans as your insurance and inputting your information from your FHCP insurance card, you will see the following co-pay amounts:

Medical Visit: \$10*

Psychology Visit: \$30*

** Please check your schedule of benefits to see if a deductible applies. If so, medical visits are \$40, and psychologist visits are \$50 for 25 minutes and \$95 for 50 minutes, until the deductible is met.*

If you do not see this co-pay:

- ❑ Check that you are logged in to your Doctor On Demand account.
- ❑ Add Florida Health Care Plans as your insurance and enter your group number and Member number (six numeric characters only)
- ❑ Exit the system and try again
- ❑ Contact FHCP Member Services at **386-615-4022** or **877-615-4022** (TRS Relay 711), 7 days a week, 8 a.m. - 8 p.m. for additional information on Doctor On Demand costs.

State of Florida employees and dependents are not eligible for Doctor on Demand/telemedicine through FHCP due to plan exclusions. Visit www.doctorondemand.com for information on using this service.

Doctor On Demand operates subject to state laws and is not currently available in Alaska or Arkansas due to state regulations. Behavioral healthcare is available in all 50 states. Doctor On Demand is not intended to replace an annual, in-person visit with a primary care physician.

***Doctor On Demand physicians do not prescribe DEA controlled substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate. The formulary, pharmacy network and/or provider network may change at any time. You will receive notice when necessary. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums, and/or copayments/coinsurance may change on January 1 of each year. Florida Health Care Plans is an HMO plan with a Medicare Contract. Enrollment in Florida Health Care Plans depends on contract renewal.*

Top Medical Issues Treated

Cold and Flu
Bronchitis & Sinus Infections
Allergies
Skin & Eye Issues
Sore Throat
Urinary Tract Infection
Pediatric Issues
Pharmacy Prescriptions**

Top Psychological Issues Treated

Anxiety
Stress
Depression
Addictions
Relationship Issues

