

WHERE TO GO WHEN YOU NEED MEDICAL ATTENTION?

Selecting the right place for your medical condition will get you the most appropriate level of care in a timely manner. The guidelines below will help you make the best choice. If you would like to discuss your situation with a nurse, you can call the Florida

Health Care Plans Nurse Advice Line 24 hours a day, 7 days a week. Call 1-866-548-0727. Or you can call your Florida Health Care Plans physicians during office hours to speak with someone who can assist you with making the right choice. If you decide to visit the FHCP extended hours WorkForce Wellness Center, call Central Scheduling for your priority appointment.

**Call 386-676-7198. Or toll free,
855-210-2648.**



Emergency Room

- Unresponsiveness
- Chest pain
- Stroke symptoms
- Spine or head injury
- Mental status change
- Difficulty breathing
- Uncontrolled bleeding
- Poisoning
- Any severe illness or injury

Extended Hours for Members at FHCP WorkForce Wellness Centers

If your Primary Care Physician (PCP) is not able to see you for a problem, FHCP offers a low-cost choice for care. FHCP offers wellness visits and extended hours to assist you and your family with after-hours treatment of an illness or injury that cannot wait for treatment by your physician.

Primary Care Physician

- Annual exams
- Management of chronic health issues
- Medication refills
- Chronic pain
- Cold/cough
- Sore throat
- Fever

**WorkForce
Wellness**



**Florida
Health Care
Plans**



An Independent Licensee of the Blue Cross and Blue Shield Association

Locally trusted. Nationally recognized.

Extended Hours for all Members at FHCP WorkForce Wellness Centers. Convenient locations. Convenient hours.

We are here to help, of course. But we do encourage you to contact your Primary Care Physician (PCP) before visiting the clinic. Your PCP knows your history and will have helpful advice that may be useful as you seek medical attention, lab work or other health-related services.

Appointments available through Central Scheduling:

Call: 386-676-7198 or toll free: 1-855-210-2648

Available 7:00 a.m. – 7:00 p.m. Monday – Friday

Hearing Impaired only: TRS Relay 711

Florida Health Care Plans Center – Daytona Beach

320 North Clyde Morris Boulevard, Suite D

Daytona Beach, FL 32114

Phone: 386-238-3204

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.

Saturday, 8:00 a.m. – 12:00 noon

Florida Health Care Plans Bert Fish Center – Edgewater

239 North Ridgewood Avenue

Edgewater, FL 32132

Phone: 386-427-4868

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.

Saturday, 8:00 a.m. – 12:00 noon

Florida Health Care Plans Center – Ormond Beach

461 South Nova Road

Ormond Beach, FL 32174

Phone: 386-671-4337

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.

Florida Health Care Plans Center – Palm Coast

309 Palm Coast Parkway

Palm Coast, FL 32137

Phone: 386-445-7073

Hours: Monday – Thursday, 5:00 p.m. – 7:30 p.m. – Walk-In

Florida Health Care Plans Center – Orange City

2777 Enterprise Road

Orange, City, FL 32763

Phone: 386-774-2550

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.

Saturday, 8:00 a.m. – 12:00 noon

Florida Health Care Plans Center – DeLand

937 North Spring Garden Avenue

DeLand, FL 32720

Phone: 386-736-1948

Hours: Monday – Friday, 7:00 a.m. – 7:00 p.m.



Locally trusted. Nationally recognized.

1340 RIDGEWOOD AVENUE
HOLLY HILL, FL 32117
PHONE: 386.676.7110
FAX: 386.676.7119
FHCP.COM

**24 HOUR NURSE LINE:
1-866-548-0727**

YOUR TRUSTED, LOCAL HEALTH CARE PARTNER