



WELCOME TO

THE DSC WRITING CENTER

Writing Center FALL 2020 REPORT

Virtual Appointments

Individual, 45-minute writing consultations are the core of our service. Using screen sharing via MS Teams, our one-on-one appointments support students at all stages of the writing process.

1,598 individual appointments were attended during the Fall semester.



"Sometimes its easy for me to get intimidated with writing or I have trouble understanding but my tutor doesn't leave any questions at the end of the session. So thankful he has availability in the evenings that I can attend VIRTUALLY after work. I'm loving the Teams sessions! So easy!"

Course Embedding

Course embedding gives students and faculty access to the virtual Writing Center without ever leaving their course shell.

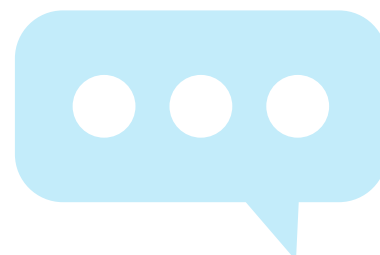


98 sections of 15 unique courses had embedded Writing Specialists connecting us with **2,378 students** via Falcon Online.

"My tutor was wonderful and helped with every question I had. She went out of her way to provide me with resources I could use for other questions."

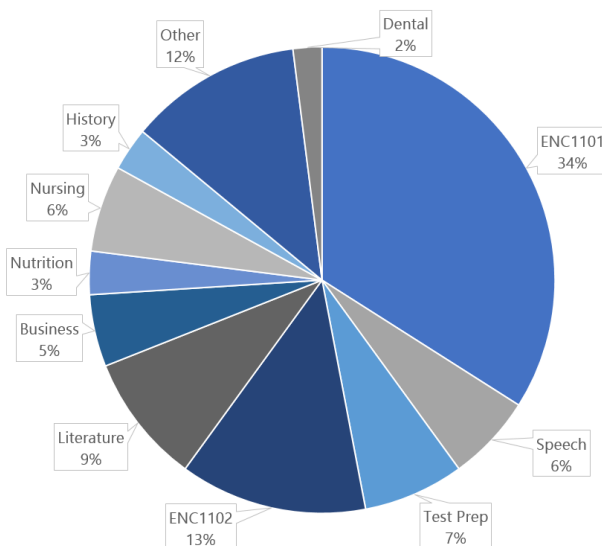
Live Chats

The chat remains an efficient, engaging way to connect with students online. **918 chats** were exchanged with students in the Fall. Students rated their interactions giving a **3.87/4** satisfaction rating to the WC Chat.



Support Across Disciplines

The Writing Center supports writing and communication across the college. Test Prep continues to be a significant part of our service. Specifically, students taking the entrance exams for admission to the nursing and education bachelor's programs work with a Writing Specialist for assistance with writing, reading, and/or grammar.



"My experience today was wonderful. My tutor was very patient and willing to work with me until the problems with my paper were solved. I am very grateful for all his help."

Fall 2020

ENC1101

Success Rate (Headcount)

Used WC	90.5% (157)
Did not use WC	68.8% (2240)

ENC1102

Used WC	93.9% (49)
Did not use WC	69.5% (860)

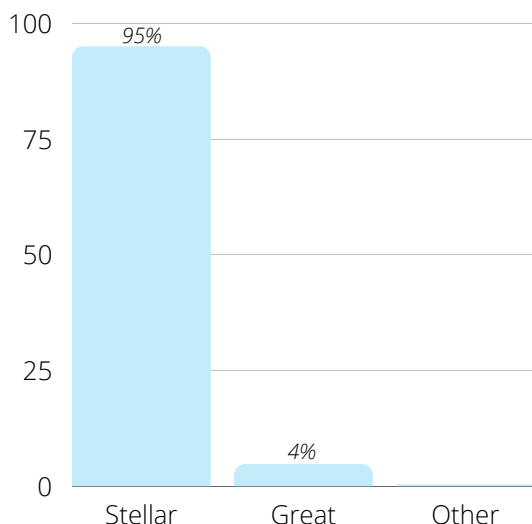
Student Success

The Writing Center supports all courses, and as shown above, some of our most frequent users are students in ENC1101 and ENC1102. Students who attended the WC for assistance for a **minimum of 1** visit in these courses succeeded at higher rates than students who did not attend.

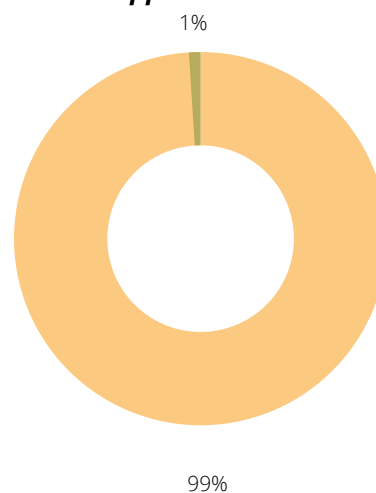
"The tutor was helpful and gave assurance to my writing integrity. After reviewing the assignment and my work, we checked it over for quality. Quick and easy process."

Student Feedback

Satisfaction with Tutor



Satisfaction with Appointment Time Availability



347 post-session surveys were collected in Fall 2020.

"She was very helpful. She read out loud which helped me, too, because I was able to clearly hear from another's perspective how easy it was to read. She was clear with her comments, which included praise where appropriate and clear suggestions for improvement when needed. She helped with all my questions and was very knowledgeable about MLA formatting. Overall, she helped build my confidence about my assignment, and I will try to make appointments with her again for future assignments."