# Resource Guide

## First Call for Help

- **Dial 2-1-1 or** [http://211live.org/](http://211live.org/)
  - Call 386-253-0563 ask for 211
  - United Way of Volusia-Flagler Counties, Inc. 3747 W. International Speedway Blvd., Daytona Beach, FL 32124
  - 24-hour information line for complete access to community services in Volusia and Flagler counties.

## Books

- **Book Lending Library**
  - For all students
  - Call x3068 or Visit the Center for Women & Men

- **DSC Learning Resource Center**
  - Max Hackman, circulation librarian. [maxwell.hackman@daytonastate.edu](mailto:maxwell.hackman@daytonastate.edu); phone ext. 3521,

- **Book Voucher**
  - For Financial Aid recipients
  - If students document that the voucher was not enough money they can speak with Student Account for additional funds

- **Book Deferment**
  - For Financial Aid recipients
  - Visit the Office of Student Account to complete the request

- **Check with the Department Chair**
  - Many instructors have books on hand to loan students
  - Consult textbook publisher(s): they are often able to send a class set or at least a few copies of titles for free.

## Childcare

- **CCAMPIS @ the Center for Women and Men**
  - Call **386-506-4218**

- **Early Coalition**
  - Call **386-323-2400**
    - For services: [www.elcfv.org/about/](http://www.elcfv.org/about/)

## Clothing

- **Goodwill Industries Self Sufficiency Job Center**
  - **386-258-8585**
  - Net-work job listing posted for various employment fields; phones available for employment-related use; message center, copy and fax machine; community computers for employment-related use. Also teach employability skills.

## Counseling

- **Crisis Counseling**
  - Stabilize and get back on track; Refer out to a community agency
  - **386-506-3038**

- **Licensed Mental Health Counselor**
  - Joan E. Rademacher, (386) 212-5856

- **Family Psychiatric Services**
  - Dr. Adly Thebaud 407-322-3096
  - Contact person: Tameka
  - 1403 Medical Plaza Suite 202, Sanford, FL 32771
**EMPLOYMENT**

- Career Services
  - Daytona B100/205

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  - 386-258-8585
  - Net-work job listing posted for various employment fields; phones available for employment-related use; message center, copy and fax machine; community computers for employment-related use. Also teach employability skills.

- Career Source of Flagler/Volusia Counties
  - Daytona Beach
    - Speedway Business Plaza
    - 359 Bill France Blvd.
    - Daytona Beach, FL 32114
    - 386-323-7001
  - Palm Coast
    - 20 Airport Road Suite E
    - Palm Coast, FL 32164
    - 386-586-5169
  - Orange City
    - Market Plaza
    - 846 Saxon Blvd.
    - Orange City, FL 32763
    - 386-561-9550

**FOOD**

- Falcon Fuel/Food Pantry
  - Visit the Center for Women and Men

- Halifax Urban Ministries
  - 215 Bay Street, Daytona Beach  252-9400

- Second Harvest Food Bank
  - 320 North St, Daytona Beach, FL 32114 257-4499

**TRANSPORTATION**

- 31-day Bus Passes
  - Available for students on approved homeless waiver
  - Call x3068 or visit the Center for Women & Men

- Short term bus passes
  - Call x3068 or visit the Center for Women & Men

**HOUSING**

- Domestic Abuse Council - 257-2297
RESOURCE GUIDE

- **24-Hour Crisis Line** 1-800-500-1119
  - Provides emergency shelter, transitional housing, court advocacy & safety planning, & education for families affected by abuse.

- **Family Renew**
  - 810 Ridgewood Avenue, Holly Hill 239-0861
  - 259 W. Voorhis Avenue, DeLand 736-0500
  - 105 South St, Daytona Beach 258-5993
  - Offers transitional housing program designed to enhance vocational and life management skills, as well as lead to affordable, permanent housing to homeless families with children.

- **Halifax Urban Ministries**
  - 215 Bay Street, Daytona Beach 252-9400
  - Provides emergency assistance to homeless and those in need of emergency shelter, rapid rehousing, and food.

- **Hope Place** [www.hope.place](http://www.hope.place) 252-0156
  - Not open yet - Will be able to provide short-term emergency shelter for DSC students, if space is available.

- **Neighborhood Center of West Volusia** 734-8120
  - 434 S. Woodland Boulevard, DeLand
  - Offers emergency shelter, hot meals, food pantry, and financial assistance.

- **Salvation Army**
  - 560 Ballough Road, Daytona Beach 255-2594
  - 1240 S. High Street, DeLand 738-2406

- **Volusia County Human Services** 386-254-4675
  - Referral source for assistance with housing and utility services.

- **Ormond Alliance Church**
  - 55 N. Nova Road, OB 32174
  - Provides emergency shelter, if available.

### HEALTHCARE

- **Halifax Heath Community Clinic**
  - 303 North Cylde Morris Blvd 386-425-6198

- **Keech Pediatric Neighborhood Center**
  - 431 S. Keech St, Daytona Beach 386-425-3553

- **Good Samaritan Health Clinic**
  - 136 Plymouth Ave, DeLand 386-738-6990

### SCHOOL SUPPLIES

- **Emergency loans (Prior to Financial aid disbursement)**
  - Financial aid recipients
  - For program supplies that cannot be purchased at the book store
  - Contact Financial Aid Office

- **Center for Women and Men**

### TRANSPORTATION

- **31-day Bus Passes**
RESOURCE GUIDE

- Available for students on approved homeless waiver
- Call x3068 or visit the Center for Women & Men

- Short term bus passes
  - Call x3068 or visit the Center for Women & Men

OTHER RESOURCES

- Arnold Anderson, Community Development Administrator, FL Dept. of Children and Families: (386) 481-9199; Arnold.anderson@myflfamilies.com
- Clare Cody, HOPE Center for College, Community, and Justice at Temple University: clare.cady@temple.edu
- Evan Smith: (407) 221-1931; evan@impacthomelessness.org
- Judi Winch, Exec. Dir. Food Brings Hope: (386) 212-0865; judi@foodbringshope.org
- Julie Bennett Barrow, One Voice for Volusia: (386) 947-8301; (954) 650-1772; julie@ovfv.org
- Lisa Davitt, Soc. Services Mgr., Volusia Flagler Pace Center for Girls: (386) 307-8349; lisa.davitt@pacecenter.org
- Pam Woods, Volusia County Schools Homeless Student Liaison: (386) 255-6475, ext. 38357; pjwoods@volusia.k12.fl.us
- Rebekah Huffmaster, Norton Pub.: (850) 544-7294; (212) 354-5500; rhuffmaster@wworton.com
- Volusia-Flagler Coalition for the Homeless P.O. Box 444, DeLand, FL 32721

  Carolyn Dodge (386) 444-9698; cdodgevfcch.org

  Jeff White (386) 279-0029; jwhitevfcch.org

- Susan Pourciau, Director of Homeless Training and Tech. Assistance: (850) 274-9764; pourciau@flhousing.org
- UCF Student Care Services

  Angela Newland, Case Manager: (407) 823-5305; angela.newland@ucf.edu

  Ann Marie Palmer, Case Manager (407) 823-5607; annmarie.palmer@ucf.edu
Enrollment & Student Support Services

Connections Count

Department Contact Information

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone 1</th>
<th>Phone 2</th>
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<tr>
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<tr>
<td>Kristen Bales</td>
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Helping students navigate their path to success

CAMPUS PHONE NUMBERS/REGIONAL CAMPUS DIRECTORS

Daytona Beach Campus 506-3000
Advanced Technology College 506-4100
Patty Dyke 4189
DeLand Campus 785-2000
Neil Clemons 7301
Deltona Campus 789-7300
Neil Clemons 7301
Flagler/Palm Coast Campus 246-4800
Jim Marinardo 4801
New Smyrna Beach-Edgewater Campus 423-6300
Clarence McCloud 6301

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A MEMBER OF THE FLORIDA COLLEGE SYSTEM
Daytona State College prohibits discrimination and provides equal educational opportunities to all persons.

3/17 BAH
Self-Service Student Portal Help Page –

http://www.daytonastate.edu/help/ - Step-by-step photo how-to guides for assisting students with:

- Enroll/Drop Classes
- New!! Students can now 'swap' a class.
- Checking their to-do list
- Viewing their Financial Aid
- Check their account balance & due date
- Pay their tuition
- Find the textbooks they need
- View transcripts
- New!! What if Report For students who are thinking about changing majors

Book Vouchers -

*NEW* Students will no longer have to accept their book vouchers – the information for eligible students will be automatically transmitted to the bookstore by Student Accounts*

*Students can use Book Vouchers and Book Deferments in the bookstore, as well as online

Book vouchers are available for registered students whose financial aid awards exceed the student’s tuition and fees (and any other outstanding obligations) for the current semester. Book vouchers are based upon the number of hours the student is enrolled and upon the credit balance remaining after all tuition and fees have been paid.

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<th>Student is Registered For</th>
<th>Book Voucher Amount</th>
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<td>1 – 5 credits</td>
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<td>6 – 8 credits</td>
<td>$325</td>
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<tr>
<td>9 – 11 credits</td>
<td>$500</td>
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<tr>
<td>12 or more credits</td>
<td>$650</td>
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Book Deferments are available to students who have applied for financial aid and have submitted all required paperwork but who have not yet been awarded. Deferments are based on the number of credit hours the student is enrolled. Book Deferments are available in the Office of Student Accounts on the Daytona Campus or in the Enrollment Center on any other campus.

*Book Vouchers and Deferments are NOT available to students who are suspended from financial aid.*

Financial Aid –

*New* Most financial aid forms are now submitted electronically! Students will access the link on their To-Do list for any necessary documents, always remind them to view the detail!

Records – Front Desk – 386-506-3876
Any Records inquiries should be emailed to Records@daytonastate.edu (Monitored all day by multiple staff members)

Graduation Deadlines

<table>
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<tr>
<th>Term</th>
<th>First Day Applications Submitted</th>
<th>Priority Deadline*</th>
<th>Degrees Conferred</th>
<th>Diplomas Mailed to Students</th>
</tr>
</thead>
</table>

*Guaranteed Commencement Book inclusion- Graduation is on Monday, May 15, 2017
Falcon-AID
Student Help Desk

We are here to help with all your technical concerns!

Get personalized assistance with:
- MyDaytonaState Student Portal
- MyDaytonaState Student Portal password help
- Viewing/accessing important service areas such as: Financial Aid, Admissions, Registration, etc.
- Searching for available courses
- Falcon Online support
- Download certificate (Join-DSCWireless) to smart devices to gain access to our FalconSecure WIFI
- FalconSecure wireless login
- Access to Office365 through your student account
- UCF Students: creating temporary accounts (user/password) to gain access to DSC's computer labs
- Directions to appropriate academic departments
- Assistance with smart devices (i.e., laptops, tablets, smart phones) in topics related to college resources/services (only)

Contact us: (386) 506-3950
FalconAid@DaytonaState.edu

Falcon-AID Hours:

WALK-IN
Daytona Beach Campus
Bldg. 300, Rm. 109
Monday-Friday, 7:30 a.m.-5 p.m.
Bldg. 210 Computing Commons
Saturday, 8 a.m.-4 p.m.

SUMMER A/B
Daytona Beach Campus
Bldg. 300, Rm. 109
Monday-Thursday, 8 a.m.-5 p.m.
Friday, 8 a.m.-12 p.m.
Saturday, CLOSED

OVER-THE-PHONE SUPPORT
(386) 506-3950 or extension 3950 for on-campus calls

FALL/SPRING
Monday-Friday, 8 a.m.-8 p.m.
Saturday, 8 a.m.-4 p.m.

SUMMER A/B
Monday-Thursday, 7 a.m.-8 p.m.
Friday, 8 a.m.-Noon
Saturday, CLOSED

Falcon-AID Student Help Desk
1200 W. International Speedway Blvd.
J. Griffin Greene Center
Bldg. 300, Rm. 109
Daytona Beach, FL 32114

DISCLAIMER
Due to liability issues, the IT Falcon-AID techs are not allowed to touch or manipulate any smart (personal) devices that are not property of Daytona State College.

Our tech can assist you through directional instructions. If there is a problem with the device, or device software unrelated to our academic environment, we may recommend contacting the device/software vendor and/or manufacturer for technical support.
The Center for Women and Men
386-506-3068

Menu of Services:

Fresh Start Program
Fresh Start is a free six-week class that assists women and men 18 years and older who are in transition and desire to return to school. Individuals are introduced to many career and technical programs offered at DSC.

CCAMPIS Program
The grant-funded CCAMPIS program supports the enrollment of low-income parents in postsecondary education at DSC by providing supplemental child care payment assistance.

New Directions Program
The program supports the educational needs of students enrolled in a vocational certificate or A.S. degree program providing supplemental financial assistance for tuition, uniforms, equipment or books.

Lending Library
The Center offers a library of textbooks available to currently enrolled DSC students. Services are provided on a first come, first serve basis.

Falcon Fuel – Grab & Go Food Pantry
The Center offers free light snacks and small nonperishable food items to currently enrolled DSC students.

Emergency Bus Passes
Temporary emergency bus passes are available for currently enrolled DSC students. Must have an emergency need for transportation to campus. Must be referred by DSC faculty or staff.

Clothes Closet
The Center for Women and Men has a clothing closet for students who want to achieve a professional image for job interviews and employment.

For more detail information and requirements please contact:
(386) 506-3048, The Center for Women and Men
Daytona Beach Campus, Greene Center
Bldg. 300 Rm. 227

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Equal Title IX/Section 504 of the Rehabilitation Act of 1973 and Section 508 of the Americans with Disabilities Act of 1990.

3/17 BAH
Fresh Start is a free six-week class that helps women and men 18 and older who are in transition and desire to return to school or to the workforce. The program provides support and encouragement while offering practical tools to succeed in achieving one's academic and/or career goals.

**Participants in Fresh Start will:**
- Build self-confidence
- Set priorities
- Explore financial aid opportunities
- Discover scholarship options
- Explore degree, certificate and vocational programs
- Complete steps to enrollment for college
- Build a résumé
- Prepare for interviews
- Work with career services for job opportunities

For more information or to register, call (386) 506-3068.

Daytona State College
2017 Spring Schedule

January 17 - February 23
March 20 - April 27
May 8 - June 15

Monday – Thursday
9 a.m. – Noon
Greene Center (Bldg. 300), Rm. 227
The Center for Women & Men

Classes will be cancelled if there are not enough students enrolled.
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The Fresh Start Program is funded by the Florida Department of Education Carl D. Perkins Career and Technical Education grant, Daytona State College, and Displaced Homemakers Grant.

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Classes will be canceled if there are not enough students enrolled.
http://researchguides.daytonaexpress.edu/ - The DSC Library's Research Guides are developed by your librarians, to help you find credible, scholarly, and useful research. Guides contain resources pertaining to DSC disciplines and specific classes. User may also find career and professional links.

https://fafsa.gov/ — The Free Application for Federal Student Aid. The FAFSA is used to apply for all federal financial aid, including federal student loans, federal grants and work-study programs. *Students must reapply each academic year*

http://www.daytonaexpress.edu/scholarships - The Daytona State College Foundation offers many scholarships to students each semester. The application for all scholarships is done online and must be done each semester during the application period.

http://www.fastweb.com/ — One of the most-comprehensive national scholarship search engines.

http://mappingyourfuture.org/planyourcareer/careership/ — Provides free information about career planning, college, financial aid and money management.

www.lifeskills.org – A free online learning program that offers advice for managing your time and money wisely while on campus and after graduation. Self-paced modules on topics such as finding money for college, budgeting, saving, preventing identity theft, etc. To create an account, students will need our School Code – 001475, and the Student Access Code – 00147500-01.

www.nslds.ed.gov — The National Student Loan Data System is the U.S. Department of Education's central database for student aid. Use this website to find the name of your loan provider or servicer and contact information, as well as additional information about your loans and/or grants.

https://studentaid.ed.gov/sa/repay-loans — The U.S. Department of Education also offers information to help you manage repayment of your federal student loans, including to how to avoid and get out of default.

www.myfedloan.org/pslf - Information and eligibility requirements for Public Service Loan Forgiveness.


http://www.floridastudentfinancialaid.org/FFELP/Nursing_Loan_Forgiveness/NursingLoanForgiveness.html - Information and eligibility requirements for Nursing Loan Forgiveness in Florida.