

Health Plan Information

(ID Cards, Labs, Co-pays, Rx's & Other Tips)

FLORIDA BLUE: 03769 and 03559 (PPO) www.floridablue.com / 1-800-FLA-BLUE (352-2583)

ID Cards – If you enroll, your medical ID card will be mailed to you.

Lab work – Members should use Quest Labs for in-network benefits.

Prescriptions – You may use any pharmacy to fill prescriptions. For prescription co-pays, please refer to the FCSRMC Benefits Comparison. Save time & money and use PrimeMail, Florida Blue's online mail order pharmacy and get a 90-day supply of prescription medication for 2x retail co-pay (versus 3x your copay at the pharmacy).

Medical Visit Co-pays (both PPO's) – Primary Care - \$30; Specialist - \$50; Preventative Care – No charge

TelaDoc - 1-855-221-0370 - 24/7/365 Access to Teladoc's nationwide network of board certified physicians is available via phone, video or mobile app for general health consultations; \$10

Nurse Advice Hotline – 1-877-789-2583 – ask an RN questions about health concerns

FLORIDA HEALTH CARE PLAN: TS1 and TS2 (HMO) www.fhcp.com / 386-615-4022 or 1-877-615-4022

ID Cards - If you enroll, your medical ID card will be mailed to you.

Lab work – Members need to use FHCP labs or Lab Corp for all lab work.

Prescriptions – Members should use an FHCP Pharmacy for prescription medications. For prescription co-pays, please refer to the FCSRMC Benefits Comparison. Members receive a \$1.00 discount for each 31 day supply up to 90 days (example: 90 day preferred generic costs \$6 versus \$9 ordered monthly).

Medical Visit Co-pays – Primary Care-\$20(TS1) & \$30(TS1); Specialist-\$35(TS1) & \$50(TS1); Preventative Care–No charge

Doctor on Demand - www.doctorondemand.com/FHCP - online consultations regarding general health issues - \$10; online psychologist visits - \$30.

Workforce Wellness Centers – available for non-emergency doctor visits when unable to see Primary Care Physician; \$10. Various locations, Mon-Fri 7am-7pm. Appointments available by calling 386-676-7198.

Nurse Advice Hotline – 1-866-548-0727 – ask an RN questions about health concerns

VSP Vision Care: www.vsp.com / 1-800-877-7195

Membership cards are not provided. You may register online and print out a membership card. You should consult with your provider prior to an appointment and let them know you have VSP Vision insurance. If they are a VSP provider, they will verify your eligibility & coverage; no claim form is needed. If they are an out-of-network provider, you will need to submit a claim form (online or through the mail).

DELTA DENTAL: Options: 1-PPO, 2-PPO, or, 3-HMO www.deltadentalins.com

PPO & Premier Plans (Options # 1 & #2) – 1-800-521-2651 DeltaCare Plan (HMO – Option #3) – 1-800-422-4234

Membership cards are provided to new enrollees. You may also register online and then print out a membership card. You should consult with your provider prior to an appointment and let them know you have Delta Dental insurance. You may change your provider at any time by simply calling the customer service numbers. Use the "Find a Dentist" on their website to see who is a Delta Dental provider (Note: changes should be made prior to the 20th of the month in order to be effective the 1st of the following month).

PPO & Premier Plans: If your dentist is a Delta Dental provider, they will verify your eligibility & coverage; no claim form is needed. If they are an out-of-network provider, you will need to submit a claim form (online or through the mail).

HMO Plan: You have already selected a provider/facility from the network during Open Enrollment. If you want to change providers, you **MUST** stay within the DeltaCare listing of approved providers/facilities. Go to the website to search for an HMO provider and then call customer service to change. See Schedule 48N for set prices for services.

FLEXIBLE SPENDING ACCOUNTS / DEBIT CARDS: - HEALTH EQUITY www.healthequity.com 1-877-582-8753

A membership welcome packet will be mailed to all FSA participants that will include information on direct deposit for reimbursements, debit cards, claim forms and ways to check your balance. You should call the customer service number with any questions you have regarding your account. **Retirees are not eligible for this benefit.**