

**PROPOSAL RESPONSE SCORING CRITERIA RFP 09-008  
FINALIZED SCORING MATRIX**

Item	Scoring Criteria	Pharmacy Benefits Manager	Provider Networks	Flexible Spending Admin.	Employee Assistance Program	Intergraded Medical Mgmt.	Claims Admin.
	<b>Company</b>	F-M-H Medtrak	FMHN	F-M-H	Horizon Health	PPHA	F-H-M
1	<b>Compliance (5 points)</b>	5	5	5	5	5	5
2	<b>Coordination and interface of services with other vendors (10 points)</b>	9.25	9.75	9.25	10	9.5	9.75
3	<b>Online query access for participants (5 points)</b>	4.75	3.25	4.75	5	4.75	4.75
4	<b>Quality and quantity of services (5 points)</b>	4.75	4.25	4.75	4.5	4.75	4.75
5	<b>Preference for a multi-year rate guarantee (15 points)</b>	15	15	13.75	15	15	15
6	<b>Preference for a tiered rating structure (5 points)</b>	3.75	3.75	3.75	3.75	3.75	3.75
7	<b>Performance standards (10 points)</b>	9.5	9.5	9.5	9.75	9.5	9.5
8	<b>Reporting and Auditing (5 points)</b>	4.75	3.75	5	4.5	4.75	5
9	<b>Vendor experience (10 points)</b>	9.25	9.25	9	9.5	9.5	9.75
10	<b>Costs and Fee Structure (5 points)</b>	5	4.75	5	5	5	5
11	<b>References and possible site visit (10 points)</b>	9.5	9	9.25	9	7	9.75
12	<b>Interview/Presentation (15 points)</b>	13.75	13.5	14.25	14.25	14.25	14.25
<b>Total</b>	<b>Maximum 100 points</b>	94.25	90.75	93.25	93	92.75	96.25

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<b>Item</b>	<b>Scoring Criteria</b>	<b>Provider Networks</b>	<b>Provider Networks</b>	<b>Provider Networks</b>	<b>Provider Networks</b>	
	<b>Company</b>	FMHN	VHN	Argus Dental	DPSC	
1	<b>Compliance (5 points)</b>	5	4.75	5	4.75	
2	<b>Coordination and interface of services with other vendors (10 points)</b>	9.75	9.5	7.25	9.50	
3	<b>Online query access for participants (5 points)</b>	3.25	4.5	4.5	4	
4	<b>Quality and quantity of services (5 points)</b>	4.25	4.75	4.5	4.25	
5	<b>Preference for a multi-year rate guarantee (15 points)</b>	15	15	11.25	15	
6	<b>Preference for a tiered rating structure (5 points)</b>	3.75	3.75	3.75	3.75	
7	<b>Performance standards (10 points)</b>	9.5	9.5	9.75	9.5	
8	<b>Reporting and Auditing (5 points)</b>	3.75	3.5	3.5	3.5	
9	<b>Vendor experience (10 points)</b>	9.25	9.5	9	9.25	
10	<b>Costs and Fee Structure (5 points)</b>	4.75	4.75	4.5	4.5	
11	<b>References and possible site visit (10 points)</b>	9	6.75	7	6.75	
12	<b>Interview/Presentation (15 points)</b>	13.5	13.75	13	12.5	
<b>Total</b>	<b>Maximum 100 points</b>	90.75	90	83	87.25	